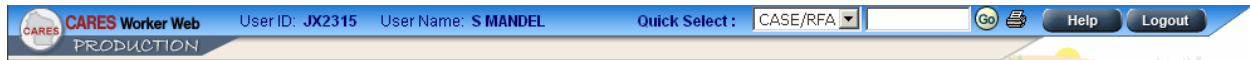


## CARES Worker Web Major Changes for 4/26/2005 Release

### User Interface

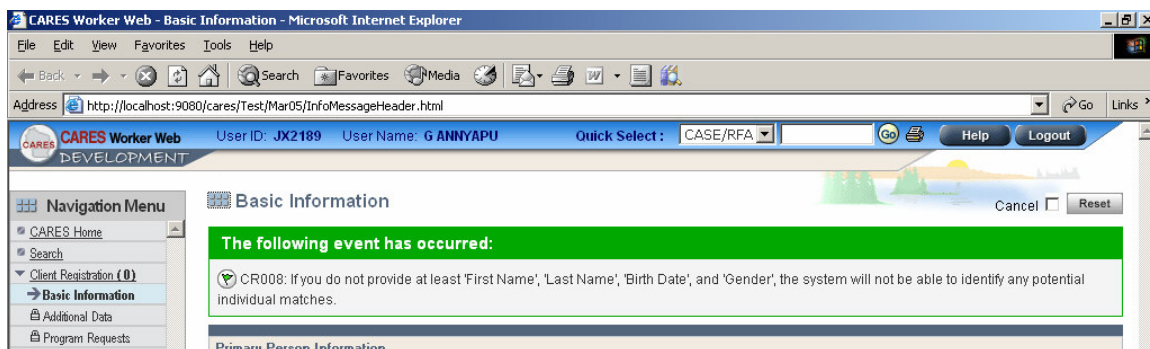
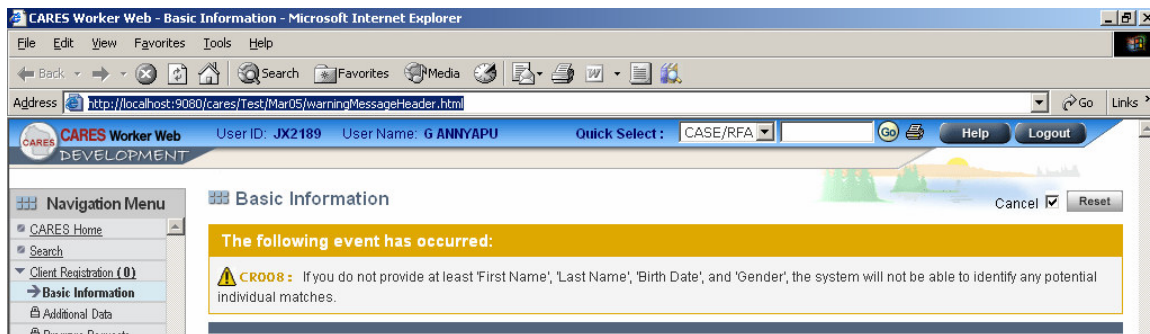
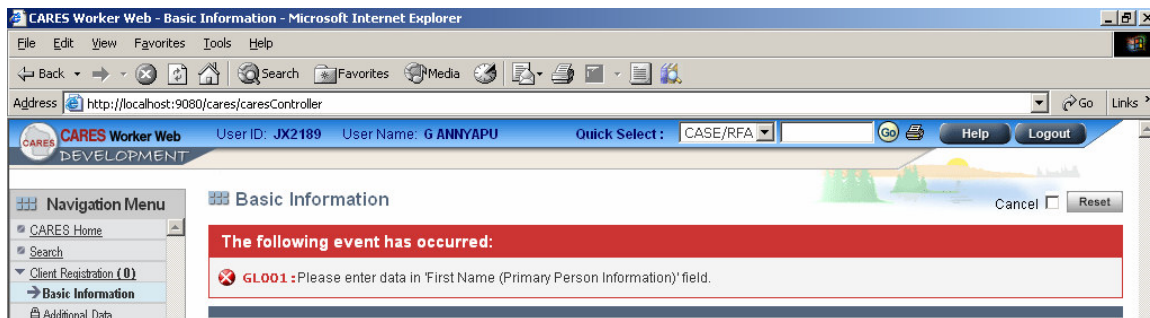
#### Environment / Region Indicator (PCR 22962)

When in Production, the header will now say "Production." This fix will also make sure that the environment will appear on the System Error page – it did not previously appear there.



#### Message panel color change (PCR 22138)

Depending on the severity of a particular message, a different color error panel will be displayed. The color will match the most severe message. If there is an error, it will be red. If there is a warning but not error, it will be yellow. If there is only an informational message, it will be green.



### Highlighting field in error (PCR 22510)

When there are data entry errors, the labels for the fields in error will turn red and bold. If multiple fields are involved in an error message, all involved fields will be highlighted. For example, if the message is "If A is entered, B must be entered." In this case, both A and B will be highlighted.

The screenshot shows the 'Basic Information' form in the CARES Worker Web application. The browser window title is 'CARES Worker Web - Basic Information - Microsoft Internet Explorer'. The address bar shows 'http://localhost:9080/cares/Test/Mar05/BasicInfoFieldHighlighting.html'. The user is logged in as 'G ANNYAPU' with User ID 'JX2189'. The 'Quick Select' dropdown is set to 'CASE/RFA'. The 'Navigation Menu' on the left includes links like 'CARES Home', 'Search', 'Client Registration (0)', 'Basic Information', 'Additional Data', 'Program Requests', 'Priority Service Determination', 'Print Application Registration', 'Complete Request', 'RFA Summary', 'Application Entry (0)', 'Worker Tools', 'Mainframe Access', and 'System Downtime Admin'. The 'Basic Information' section has a red banner stating 'The following events have occurred:'. Below this, two error messages are listed: 'GLO01: Please enter data in 'First Name (Primary Person Information)' field.' and 'GLO01: Please enter data in 'Last Name (Primary Person Information)' field.'. The form fields for 'Primary Person Information' include 'First Name', 'MI', 'Last Name', 'Suffix', 'Gender', 'SSN', and 'Birth Date'. The 'Alias Information' section includes 'Delete', 'First Name', 'MI', 'Last Name', 'Suffix', 'Alias Name Type', and 'OTHER'. A 'Reset' button is visible at the bottom right of the form.

### "Not collected" fields will now have an additional marking (PCR 23041)

Currently "not collected" fields are identified by a beige background. Users have a hard time seeing this when the focus is in the field. This is also an issue for colorblind individuals. Now there will be a grey box next to "not collected" fields to help identify them. This will also help deal with the situation of when fields can additionally become enabled and disabled.

The screenshot shows the 'Benefits Received' form in the CARES Worker Web application. The browser window title is 'CARES Worker Web - Benefits Received - Microsoft Internet Explorer'. The address bar shows 'http://localhost:9080/cares/Test/Mar05/BasicInfoFieldHighlighting.html'. The user is logged in as 'S MANDEL' with User ID 'XCTD97'. The 'Quick Select' dropdown is set to 'CASE/RFA'. The 'Navigation Menu' on the left includes links like 'CARES Home', 'Search', 'Client Registration (0)', 'Application Entry (3)', 'Case Summary', 'Case Information', 'Individual Demographics', 'Benefits/School', 'Summary', 'Benefits Received', 'School Enrollment', 'Individual Non Financial', 'Long Term Care', 'Asset Information', 'Employment / Unemployment Queries', 'Employment', 'Unearned Income', 'Expenses', and 'Medical'. The 'Benefits Received' section has a blue banner stating 'Benefits Received [1 of 2]'. Below this, the 'Effective Period' section includes 'Begin Month' (10/2001) and 'Last Updated' (02/07/2005). The 'Additional Information' section includes 'Individual: DONNA SIMPSON 38F PP'. A question asks 'Has the individual received any of the following benefits?'. The form includes several fields for 'Other State FS', 'Tribal Commodities', 'SSDI Payments', 'SSI Payments', 'SSI Letter', 'Foster Care', 'Foster Care Court Order', and 'QDWI Referral', each with a 'Yes/No' dropdown and a 'Verification' field. A 'Reset' button is visible at the bottom right of the form.

## Watermark on the Application Registration Form (PCR 22552)

The Application Registration form will show the environment (except production) so workers using training know the form was for testing purposes only

CARES Worker Web - CAF - Microsoft Internet Explorer

Save a Copy Print Email Search Select Text 116%

for the direct administration of public assistance programs.

- Your application date is set on the date you complete an interview, or the date we receive this page with your name, address, and signature. Homeless persons are not required to list an address. You must complete an interview and sign the application before you can receive benefits. We will tell you in writing, within 30 days, if you are eligible or not.
- FoodShare benefits begin from the date of your application. If you live in an institution, you can't receive FoodShare earlier than the date you are released.
- Medicaid and Healthy Start benefits begin from the date of your application. If you are eligible for Medicaid and Healthy Start, you may have your eligibility back dated up to three months prior to the month of application.
- W-2 payments begin effective the date of your placement in a W-2 employment position.
- An authorization for payment of Child Care can be issued once eligibility is determined. Child Care expenses can be covered back to the first of the month of application (see application date above).

APPLICANT INFORMATION		
<b>Name</b> SSS C SS	<b>Sex</b>	<b>RFA/Case #</b> 4000588940
<b>Mailing Address</b> MAIN MILWAUKEE, WI 53202-		
<b>Phone Number</b>	<b>Social Security Number</b>	<b>Birth Date</b>

When applying, you may be asked to provide proof of information such as: Age, Identity, Social Security Numbers, Citizenship Status, Income and Assets for all relevant household members.

ASSIGNED WORKER	
ROBERT BOUDA (XCTG25)	

FOODSHARE PRIORITY SERVICE DETERMINATION	
If eligible for FoodShare Wisconsin Priority Service, you will receive FoodShare Benefits within 7 days.	
Are you applying for FoodShare Benefits? No	<b>Migrant and seasonal farm worker only:</b>
If yes, have you received FoodShare / Food Stamp benefits this	Did anyone's income recently stop?

8.5 x 11 in 1 of 1

Start Inboxes - Microsoft Outlook Gateway Page - Microsoft... CARES Worker Web - Prin... CATS - Microsoft Internet... 3:58 PM

CARES Worker Web - C...

## Home Page

Recently accessed cases/RFA's (PCR 22522)

Display more accessed cases/RFA's on home page. This has been increased by 5 cases to 10 cases based on pilot feedback.

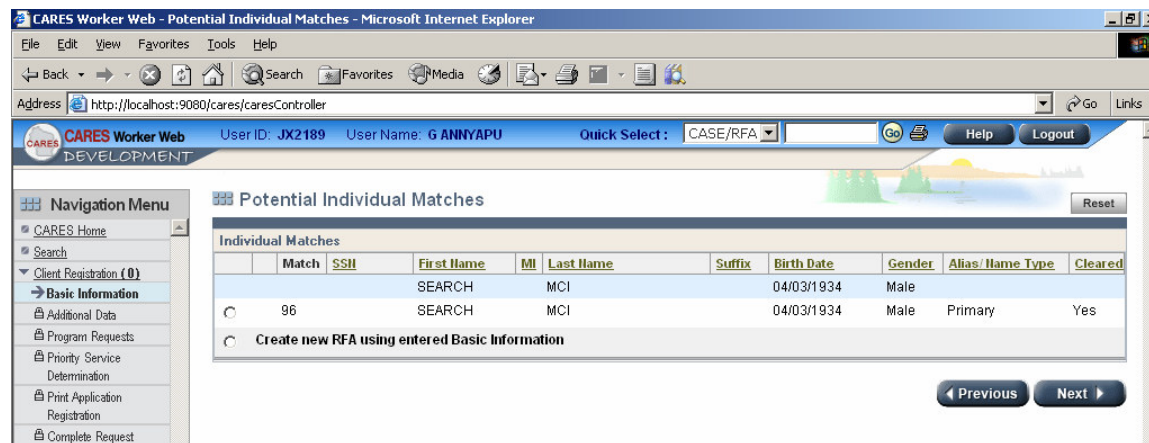
## Client Registration

Do not default contact date to current date on Additional Data (PCR 22528)

Since this was causing problems and confusion for mail in applications, this date will not longer be defaulted.

Enhancement Potential Matches to include non-cleared individuals (PCR 22532)

Potential Matches has been changed so that individuals in open RFA's who have not yet been cleared will be included. Therefore, a user could find an RFA that they just created but have not yet turned into a case and have not cleared the PP yet.



Confidentiality indicator for matched individuals requesting FPW (PCR 22641)

On the CR Potential Matches page, whenever any of the matched individuals have requested FPW on an existing CARES case, the 'lock image' will be displayed for the matched row. Also a confidential information message will be displayed on the page. This will work similar to the Individual Clearance List.

Display change for Clearance Results when Existing PIN is Used (PCR 22660)

When an existing PIN is used, case clearance currently shows the temporary PIN on the entered line and the PIN that will be used on the existing line. This makes it seem like a duplicate PIN is created when actually the PIN on line 2 is what will be used and the one on line one will be overwritten. When a temporary PIN exists we will not display it.

Provide message when not enough information enter for potential matches (PCR 22530)

In order to search against MCI, certain fields are required. If those are not entered, the system will not even search. By policy, gender and birth date can be omitted. The intent of this message is just to inform the worker that the search would not be performed in that instance.

## Up Front Application Entry

Select Other Household Members Change (PCR 21384)

Individuals previously determined not relevant to the case may not need to be listed on the "Select Other Household Members" page forever. A trash can icon at the end of each row has been added to allow the user to remove such individuals from showing up on this page.



CARES Worker Web - Select Other Household Members - Microsoft Internet Explorer

Address: http://localhost:9000/cares/caresController

CARES Worker Web User ID: JX2189 User Name: G ANNYAPU Quick Select: CASE/RFA Help Logout

Primary Person: FIRST OTHER 59F PP Case: 0000560901 Status: Pending Mode: Intake 03/11/2005

### Select Other Household Members

Members in Other Cases with Primary Person

The following individuals have been listed as part of existing case(s) with First Other. Please select all individuals that should be added to this case.

Add	Case	Case Status	Individual	SSN	Birth Date	Living Arrangement
<input type="checkbox"/>	8000560887	Pending	FIRST PP 71 M FRD		03/04/1934	
<input type="checkbox"/>	9000560896	Pending	SEC CASEE 49 M FCO		08/08/1955	

Members Determined Not Relevant for this Case

The following individuals have been listed as part of the current case but were previously determined not relevant to this case. Please select all individuals that should be added to this case.

Add	PBI	First Name	MI	Last Name	Suffix	SSN	Birth Date	Gender	Remove
<input type="checkbox"/>	0001560328	NON		REL			05/05/1956	Male	

Previous Next

Add "Enter New Begin Month" to Program Request pages (PCR 22511)

Since a backdate MA request may make the user rethink the default begin month he selected, this date will now be able to be updated on the program request pages.

Select Other Household Members should not come up in review driver if it is blank (PCR 22508)

If the Select Other Members page is already blank (i.e. if there were no other people as PP in other cases and if there were no non-relevant individuals in this case) it will not be scheduled in review mode or a new intake case.

Current Household Members list is moving to top (PCR 22512)

CARES Worker Web User ID: JX2189 User Name: G ANNYAPU Quick Select: CASE/RFA Go Help Logout

Primary Person: ASHOK DESAICHG 34F PP Case: 1000548210 Status: Pending Mode: Intake 03/15/2005

### Household Members

Completed 0 of 17

Current Household Members		
ASHOK DESAICHG 34F PP	SECOND NAME 8M SON	THIRD NAME CHG OF SON
FIFTEEN NAME F	TWELVE NAME F	SEVENTEEN NAME M
FOURTEEN NAME M	SIXTEEN NAME M	THIRTEEN NAME F
SIX NAME M	FOUR NAME M	FOUR NAME F
TEN LAST NAME M	FOUR NAME M	FOUR NAME M
FIVE NAME M	FOURTH NAME M	

Effective Period

Last Updated: 03/11/2005

Delete: ☐ Delete Reason:

Individual Name

\* First Name MI \* Last Name Suffix

ASHOK DESAICHG

Additional Information

\* Gender: FEMALE

SSN: 123 13 3333 Verification: C - COMPLETED REQUIREMENTS

\* Birth Date: 11 / 11 / 1970 \* Verification: ? - OUT OF STATE VERIFICATION PENDING

Medicare Premium Assistance program request title change (PCR 22584)

The program request for MPA will have the text (QMB/SLMB) added to it so users have a better idea of what this is and do not get it confused with MAPP.

Not showing Relevance Results page an extra time (PCR 21898)

The relevance results page will not be scheduled for the following scenarios:

- In review mode, when all individuals in the case have already been cleared.
- In a new intake, when all the individuals in the case are already cleared.

Replace term 'Finalist with 'Post Office Suggested Address' (PCR 22544)

This change will be made to all instances of Finalist in the application, including the General Case Information page, Address Verification page and error messages.

## Page Level Application Entry

Do not set default begin month on W-2 Information (ACWI) (PCR 22519)

Due to some of the complex validations and processes associated with this page, the default begin month specified on the case summary will not automatically be populated on this page.

Conditional validations will not be run for beige fields (PCR 22094)

Currently, a user is sometimes told a field is conditionally required even when it is beige. This often happens with verifications being required when the corresponding field is entered. These types of validations will not take the "not collected" status of the field into account and not require the user to enter them.

Schedule Eligibility Access when 056 is set or SFSF set (PCR 22904)

Currently each page has certain conditions to set alert 056, which will tell the worker to run eligibility. They also set SFSF to required, which will force the user to run eligibility. Thus, when a condition is met to do either of these actions, eligibility access will also be made required.

Eligibility Access will show indicator of when worker should run eligibility (PCR 22554)

There are certain times when we set an alert for the worker to run eligibility (alert 056). When the conditions have been met to set this alert, we will also show a message on the eligibility access page to indicate that the worker should run eligibility.

The screenshot displays the CARES Worker Web interface. At the top, the header includes the CARES logo, 'CARES Worker Web', 'SYSTEMS', and user information: 'User ID: XCTD97', 'User Name: S MANDEL', and 'Quick Select: CASE/RFA'. There are also 'Go', 'Help', and 'Logout' buttons. Below the header, a status bar shows 'Primary Person: DONNA SIMPSON 38F PP', 'Case: 2000027661', 'Status: Pending', 'Mode: Intake', and the date '04/05/2005'. On the left is a 'Navigation Menu' with links: 'CARES Home', 'Search', 'Client Registration (0)', 'Application Entry (0)', 'Case Summary', 'Case Information', 'Individual Demographics', and 'Benefits/School'. The main content area is titled 'Eligibility Access' and contains a message box with the text: 'Page Completion Status: All pages are complete, you may proceed to eligibility by clicking the 'Eligibility' button.' and 'Eligibility Status: Based on the changes to the case, you should run eligibility.' At the bottom right of the message box are 'Previous' and 'Eligibility' buttons.

Enhance Unearned Income to call MCI for new SS sequence (PCR 22305)

As a part of the SSA Auto Update we added a MCI call to the Unearned Income page when the worker creates a new 'SS' sequence. This MCI call also requests Title II information. When we receive the WTPY response back, MCI process updates the information on DXSA. This way the worker validates the new information that they entered on Unearned Income page.

Web version for the Record Six Month Report Actions page (PCR 22675)

This page will list all six month report forms that have been generated for a case and allow workers to enter action code and action date information. This page will be a part of the six month reporting driver. The user can either select a particular case from the Pending Six Month Report Forms page or type in a

known case using quick select, which will navigate the user to the Case Summary page for that case. The worker will then select the six month reporting driver option and on clicking 'Next' will be navigated to the Record Six Month Report Actions page.

**CARES Worker Web** User ID: JX2189 User Name: G ANNYAPU Quick Select: CASE/RFA Go Help Logout  
 DEVELOPMENT Primary Person: CHET CARLSON 12M PP Case: 1000356817 Status: Open Mode: Ongoing 03/28/2005

**Navigation Menu**

- CARES Home
- Search
- Client Registration (0)
- Application Entry (19)
- Worker Tools
- Mainframe Access
- System Downtime Admin

**Record Six Month Report Actions** Cancel Reset

**Record Interim Report Details**

Action Date: MM/DD/YYYY Action Code: Reset Add

**Review Six Month Report Actions**

Action Date	Action Code	Process Month	Update Worker ID
03/01/2005	CMP - Complete	11/2004	JX2189
03/01/2005	INC - Incomplete Form	11/2004	JX2189
10/23/2004	SNT - Original Form Sent	11/2004	
09/17/2004	RM - Reminder Letter Sent	11/2004	

Cancel Previous Next

Medical Coverage should show covered individuals even if not in case (PCR 23039)

If all covered individuals have left the case, there are currently no covered individuals listed and a validation is run requiring the user to add data. This change will make sure the covered individual is listed even if they are no longer in the case (the mainframe works this way as well).

Schedule Medical Summary instead of Medical Coverage (PCR 23047)

Currently, if the Medical Coverage question on the Medical Gatepost is already Yes, the Medical Coverage page will be scheduled. This will be changed so that only the Medical Summary is scheduled. Users will no longer be required to loop through all Medical Coverage sequences. If the Medical Coverage question was answered Yes for the first time, the Medical Coverage page will still come up.

Mark end dated records as "visited" when page loads

During a review, the user will not be required to loop through end dated records. If a page has six sequences, of which three are end dated, the page will start out as "Completed 3 of 6"

Case comments to show data for last 90 days (PCR 22984)

By default only case comments updated in the last 90 days will be displayed. A record navigator will be available for the user to view comments for other dates if desired.

Old AFDE Employment sequences will be converted or removed (PCR 22533)

## General Application Entry

Add looping indicator for when page is made visit again (PCR 22551)

Just like how the demographic pages display a progress bar which indicates "Completed 1 of 5", other looping pages will also display this progress bar when that page is required. This will allow the user to see how many sequences he/she needs to visit.

**CARES Worker Web** User ID: XCTD97 User Name: S MANDEL Quick Select: CASE/RFA Go Help Logout  
 SYSTEMS Primary Person: DONNA SIMPSON 38F PP Case: 2000027661 Status: Pending Mode: Intake 04/05/2005

**Navigation Menu**

- CARES Home
- Search

**Liquid Assets** Cancel Reset

Completed 1 of 5

Summary pages enhancement to list all effective months (PCR 22764)

Another icon (a square magnifying glass) has been added to the lists on the summary pages, which will load a pop-up window with all the effective months for the specified sequence. When the summary page is in history mode, all records will be listed on the pop-up.

Navigation Menu

CARES Home

Search

Client Registration (0)

Application Entry (0)

Case Summary

Case Information

Individual Demographics

Benefits/School

Individual Non Financial

Long Term Care

Asset Information

Employment / Unemployment Queries

Employment

Unearned Income

Expenses

Summary

Gatepost

Dependent Care

Support

Medical Expenses

Shelter Costs

Expenses Summary

Dependent Care Obligations/ Payments

Individual	Begin Month	End Month	Last Updated	Delete Reason	Seq	Obligation Amount	Payment Amount	Paid For		
LATONJA - UPDA MELVIN - LOWER 33F PP	01/1999		09/07/2003		4	\$70.39	\$70.39	TROY MELVIN 9M SON		
LATONJA - UPDA MELVIN - LOWER 33F PP	01/1999		04/17/2001		3	\$60.97	\$60.97	TEIA MELVIN 11F DAU		
LATONJA - UPDA MELVIN - LOWER 33F PP	09/1998		04/17/2001		2	\$56.72	\$56.72	SABREIA MELVIN - LOWER 12F DAU		

Support Obligations/ Payments

Individual	Begin Month	End Month	Last Updated	Delete Reason	Seq	Obligation Amount	Payment Amount	Support Type		
LATONJA - UPDA MELVIN - LOWER 33F PP	03/2003		09/07/2003		1	\$100.00	\$100.00	ATTORNEY'S FEES		


Medical Expenses

Individual	Begin Month	End Month	Last Updated	Delete Reason	Seq	Expense Type	Service Date	Budgetable Expenses		
LATONJA - UPDA MELVIN - LOWER 33F PP	03/2003		09/07/2003		1	AIR AMBULANCE	01/01/2003	\$100.00		


CARES

CARES Worker Web

User ID: JX2189    User Name: G ANNYAPU



03/31/2005

 Expense Summary Details

Dependent Care Obligations/Payments

Summary

Individual: LATONJA - UPDA MELVIN - LOWER 33F PP

Sequence: 4

Details

Begin Month	End Month	Last Updated	Delete Reason	Obligation Amount	Payment Amount	Paid For
01/2000		03/31/2005		\$90.39	\$70.39	TROY MELVIN 9M SON
01/1999		09/07/2003		\$70.39	\$70.39	TROY MELVIN 9M SON
09/1998		10/12/1998		\$113.52	\$113.52	TROY MELVIN 9M SON
01/1997		03/31/2005		\$70.39	\$70.39	TROY MELVIN 9M SON

Close

Option to populate blank responses as 'N' on Gatepost pages (PCR 23084)

A button will be added to the all gatepost pages to allow the users to populate all blank responses to 'N'. The button image currently used on the CR Additional Data page for populating race indicators will be used on the gatepost pages.

Allow zero for some dollar amounts (PCR 22761)

Some dollar amounts such as asset amounts were not allowing 0 as a valid entry. Since this is possible (such as a checking amount that currently has no balance), changes have been made to allow 0 for certain identified fields on various pages in the application to be consistent with the mainframe.

Don't run validations when AE deleting a record (PCR 22531)

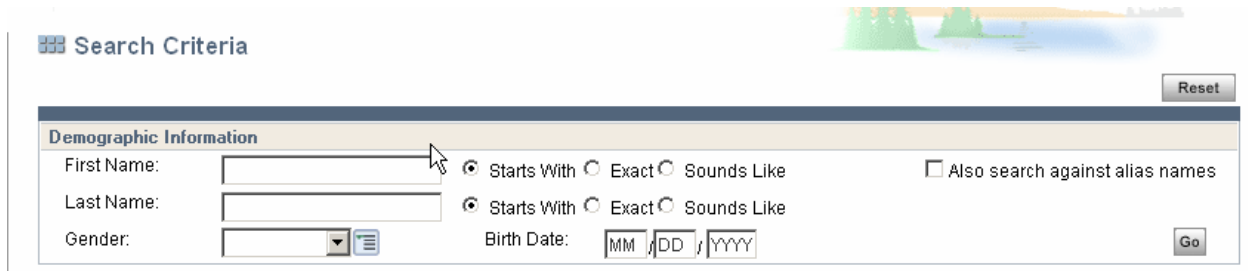
When AE deleting an existing record, the system will no longer run validations.



## Worker/Search Tools

Add alias option to search (PCR 22521)

The search page will be changed to provide users with the option of selecting whether or not they want to also search aliases.



**Search Criteria**

Reset

**Demographic Information**

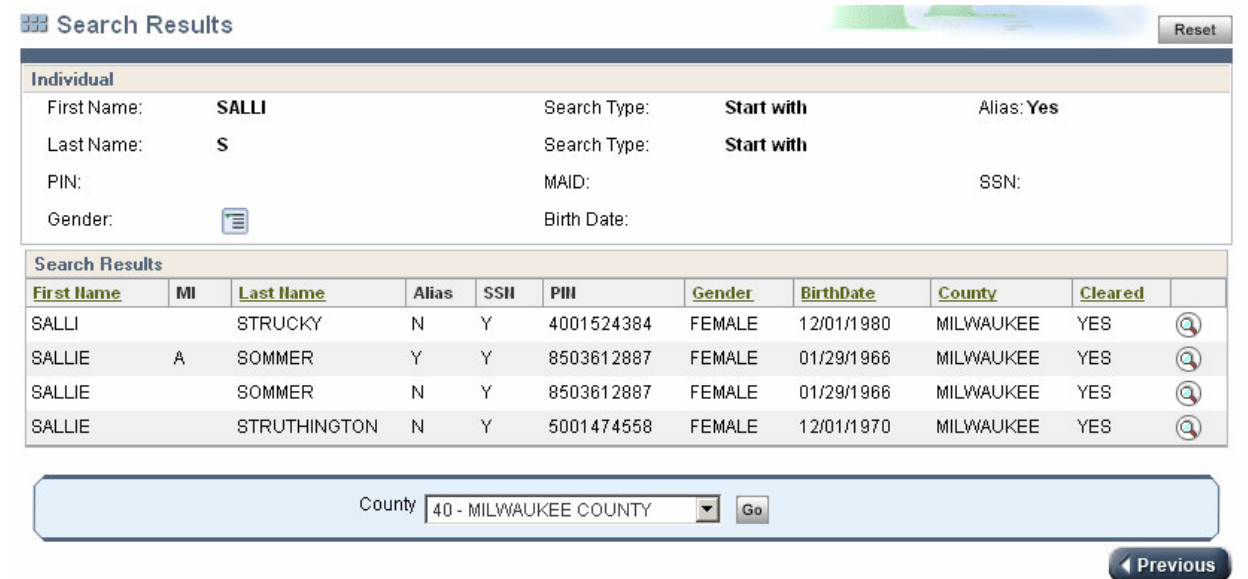
First Name:  ☒ Starts With ☐ Exact ☐ Sounds Like ☐ Also search against alias names

Last Name:  ☒ Starts With ☐ Exact ☐ Sounds Like

Gender:  Birth Date:  MM/DD/YYYY

Enhance Search page to allow filtering results by county (PCR 22365)

The county field has been removed as criteria from the Search page and a record navigator type interface has been added to the Search Results page, which allows the users to further filter the results by county.



**Search Results**

Reset

**Individual**

First Name: **SALLI** Search Type: **Start with** Alias: **Yes**

Last Name: **S** Search Type: **Start with**

PIN: MAID: SSN:

Gender:  Birth Date:

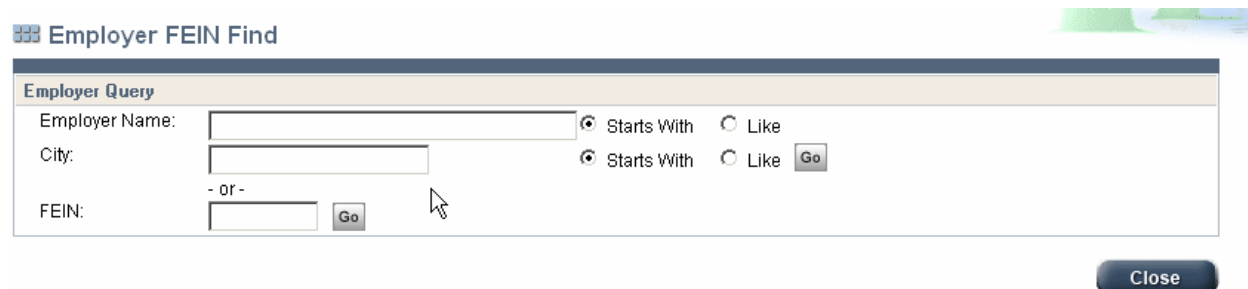
**Search Results**

First Name	MI	Last Name	Alias	SSN	PIN	Gender	BirthDate	County	Cleared	
SALLI		STRUCKY	N	Y	4001524384	FEMALE	12/01/1980	MILWAUKEE	YES	<input type="button" value="Q"/>
SALLIE	A	SOMMER	Y	Y	8503612887	FEMALE	01/29/1966	MILWAUKEE	YES	<input type="button" value="Q"/>
SALLIE		SOMMER	N	Y	8503612887	FEMALE	01/29/1966	MILWAUKEE	YES	<input type="button" value="Q"/>
SALLIE		STRUTHINGTON	N	Y	5001474558	FEMALE	12/01/1970	MILWAUKEE	YES	<input type="button" value="Q"/>

County:

Enhance FEIN find to allow search using 'FEIN' number (PCR 22579)

The FEIN Find page will provide the user with the option to search using just the FEIN number. This search function will use an exact match and query the database for results.



**Employer FEIN Find**

**Employer Query**

Employer Name:  ☒ Starts With ☐ Like

City:  ☒ Starts With ☐ Like

- or -

FEIN:

### School District Reference Table Search Function (PCR 22549)

Due to the large size of the school district reference table (TSDA), a new search function has been added to allow workers to pick the right school district. A new pop-up page has been created and it can be accessed from the school enrollment page.

**School District Search**

School District Number:

School District Name:  And / Or City:

Zip:

**School District Search Results**

Code	School District Name	Address	City	State	Zip Code	At Risk Coordinator	At Risk Coordinator Phone	Automated School District
9185	LAKE CITY CHURCH	4905 E. BUCKEYE RD.	MADISON	WI	53716	BILL ZEHNER	608-221-1520	N
3269	MADISON METROPOLITAN SCHOOL DISTRICT	545 W DAYTON ST	MADISON	WI	53703-1991	E. JAMES TRAVIS	(608) 266-6270	YDMMMS
9186	OPERATION FRESH START, INC	1925 WINNEBAGO ST.	MADISON	WI	53704	PAUL J. HAMILTON	608-244-4721	N
9191	ST. DENNIS SCHOOL	409 DEMPSEY RD.	MADISON	WI	53714	MARIA IVASCHENKO	608-246-5121	N
3675	MONONA GROVE SCHOOL DISTRICT	5301 MONONA DR	MADISON	WI	53716-3199	JEROME C. COATY	(608) 222-3112	N
9188	OUR LADY QUEEN OF PEACE SCHOOL	418 HOLLY AVE.	MADISON	WI	53711	SHARON L. SZEWS	608-231-4580	N
9055	CALVARY GOSPEL UNITED PENTACOSTAL CHURCH	5301 COMMERCIAL AVE	MADISON	WI	53704	MRS. KATHLEEN ROSSING	(608) 249-6445	N
9547	CAPITOLAND CHRISTIAN SCHOOL	3651 MAPLE GROVE DRIV	MADISON	WI	53719	TANYA COOK	608-845-7371	N

### Web version for the Employment Verification Past Due page (PCR 22674)

The page will display information at the case level and by default will display a list for cases that have employer verification past due for the worker logged in. If the worker selects a case by clicking on the magnifying glass in the list view, the worker will be navigated to Case Summary page for the corresponding case. The Employment Summary page will be scheduled when there are past due employer verifications for the case.

**Employer Verification Past Due**

Worker ID:

Case	Primary Person	Verification Extension Due Date	Verification Type	Change Center Process
4000539141	JOHN DACHEL	08/13/2004	B	Y
7000539577	MAMIE MINKINS	09/09/2004	B	Y

Worker ID:

Web version for the Pending Six Month Report Forms page (PCR 22675)

The page by default displays a list of cases with outstanding SMRF forms that require review and process based on the user ID of the worker logged in. If the worker selects a case by clicking on the magnifying glass, the worker will be navigated to the Case Summary page for the corresponding case.

**CARES Worker Web**  
DEVELOPMENT

User ID: JX2189    User Name: G ANNYAPU    Quick Select : CASE/RFA

**Navigation Menu**

- CARES Home
- Search
- Client Registration (0)
- Application Entry (0)
- Worker Tools
  - Override System Info
  - Page Controller
  - Ref Table Search
  - TPL Carrier Find
  - FEIN Find
  - Employer Verification Past Due
  - Pending Six Month Report Forms**
  - Mainframe Access
  - System Downtime Admin

**Pending Six Month Report Forms**

**Criteria**

Worker ID: **XCT155**    County: **40 - MILWAUKEE COUNTY**  
 Caseload Number: **2274**

**Pending Six Month Report Details**

1 of 2 Pages

Case	Primary Person Name	Process Month	Last Action	Action Date	Updated By	
9000535590	ELENOR ESSLER	04/2005	CMP - Complete	04/13/2005	XCT155	
7000530774	DRIANNA DRURRY	02/2005	SNT - Original Form Sent	01/18/2005	PWCCM860	
9000536995	ZOEY ZOISTER	01/2005	CMP - Complete	01/11/2005	XCT155	
8000536986	DRU DRAKE	01/2005	REC - Form Received	01/11/2005	XCT155	
7000536977	CARLA CAPELTON	12/2004	INC - Incomplete Form	12/11/2004	XCT155	
6000536968	LOLITA LOISTER	12/2004	REC - Form Received	12/11/2004	XCT155	
1000537013	ZELDA ZAELEA	12/2004	REC - Form Received	12/11/2004	XCT155	
2000538029	DAISY DALTON	11/2004	INC - Incomplete Form	09/29/2004	XCT154	
2000534023	GEBRIEL GEBSTER	11/2004	INC - Incomplete Form	11/01/2004	XCT155	
4000538047	SALLI STRUCKY	11/2004	CMP - Complete	09/29/2004	XCT154	
4000536541	ISA ISALING	11/2004	CMP - Complete	10/29/2004	XCT155	
9000536898	BRINDA DRASTON	11/2004	REC - Form Received	09/19/2004	XCT155	
8000536781	NELLI NENDELSON	11/2004	REC - Form Received	10/24/2004	XCT155	
7000536870	BETTI BETTSON	11/2004	REC - Form Received	09/20/2004	XCT155	
7000536772	HARRIET HALSTON	11/2004	REC - Form Received	10/24/2004	XCT155	
6000536763	GEORGIE GREGOR	11/2004	REC - Form Received	10/23/2004	XCT155	
5000536550	EVELYN EASITON	11/2004	REC - Form Received	10/24/2004	XCT155	
3000538038	KELLY KESLER	11/2004	REC - Form Received	09/29/2004	XCT154	
2000536522	GLORIA GLARSON	11/2004	REC - Form Received	10/25/2004	XCT155	
1000536912	ANDI ANDER	11/2004	REC - Form Received	09/22/2004	XCT155	
1000534014	LIDDY LIDDELSER	11/2004	REC - Form Received	11/01/2004	XCT615	
536903	SARSI SANSER	11/2004	REC - Form Received	09/22/2004	XCT155	
536806	VIOLA VIOLLER	11/2004	REC - Form Received	11/06/2004	XCT155	
534005	HANDI HANSTER	11/2004	REC - Form Received	11/01/2004	XCT155	
9000534798	HALLIE HANDERSON	10/2004	CMP - Complete	11/04/2004	XCT154	

Action Code: ALL - ALL

## Group level program request driver

There are now two new options on the case summary page – “Record new group level program request” and “Process group level program request.” This process allows a client registration worker or case worker to make a note on an existing case that a client would like to apply for one or more additional programs. This process is used when a full interactive interview is not possible. This process accomplishes the goals of recording the filing dates in CARES, printing out the application registration to obtain a signature, and performing priority service determination for FoodShare.

**CARES Worker Web** User ID: XCTD97 User Name: S MANDEL Quick Select: CASE/RFA Go Help Logout  
SYSTEMS Primary Person: DONNA SIMPSON 38F PP Case: 2000027661 Status: Pending Mode: Intake 04/12/2005

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- Application Entry (0)
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    - Long Term Care
    - Asset Information
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    - Unearned Income
    - Expenses
    - Medical
    - W-2/Child-Care
    - Eligibility Access
  - Worker Tools

**Group Level Program Request** Cancel ☐ Reset

**Requests and Filing Dates**

Program	Request On Case	AG Status	New Request	Program Filing Date on Case	Signature Received	New Filing Date
Medicaid (Including Healthy Start)	Yes	Closed	Y - Yes	03/31/2005	<input type="checkbox"/>	MM/DD/YYYY
Medicare Premium Assistance	Yes	Not Established	N - No	03/31/2005	<input type="checkbox"/>	MM/DD/YYYY
BadgerCare	No	Closed	N - No	11/20/2002	<input type="checkbox"/>	MM/DD/YYYY
Family Planning Waiver	Yes	Not Established	N - No	03/31/2005	<input type="checkbox"/>	MM/DD/YYYY
Caretaker Supplement	No	Not Established	N - No	11/20/2002	<input type="checkbox"/>	MM/DD/YYYY
FoodShare	Yes	Closed	Y - Yes	03/31/2005	<input checked="" type="checkbox"/>	03/31/2005
Child Care	Yes	Not Established	N - No	11/20/2002	<input type="checkbox"/>	MM/DD/YYYY
W-2	Yes	Not Established	N - No	03/31/2005	<input type="checkbox"/>	MM/DD/YYYY

Cancel ☐ Previous Next

**CARES Worker Web** User ID: XCTD97 User Name: S MANDEL Quick Select: CASE/RFA Go Help Logout  
SYSTEMS Primary Person: DONNA SIMPSON 38F PP Case: 2000027661 Status: Pending Mode: Intake 04/12/2005

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    - Expenses
    - Medical
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    - Eligibility Access
  - Worker Tools
  - Mainframe Access

**Merge Program Requests With Case** Cancel ☐ Reset

**Merge Details**

A new program request has been made for the existing case. This page shows how the new program request will be reconciled with the existing case program request information. In the Process column, please select only the programs to be processed at this time and click 'Next'. Note: Click 'Previous' to go back and add/change the new request and filing dates of any program

Process	Program	New Program Request	Existing Case Program Request
<input type="checkbox"/>	Medicaid (Including Healthy Start)	✓ Requested	Closed 03/31/2005
	Medicare Premium Assistance	Not Requested	Requested 03/31/2005
	Badger Care	Not Requested	Not Requested
	Family Planning Waiver	Not Requested	Requested 03/31/2005
	Caretaker Supplement	Not Requested	Not Requested
<input type="checkbox"/>	Food Stamps	✓ Requested 03/31/2005	Closed 03/31/2005
	Child Care	Not Requested	Requested 11/20/2002
	W-2	Not Requested	Requested 03/31/2005

Cancel ☐ Previous Next